

**Load & Haul**  
**Practical Cost Reduction**  
**Volvo Construction Equipment**



**Improving Processes. Instilling Expertise.**



# Course Agenda

- Purpose and Goal
- A Test
- Where's the money??
- Practical cost improvement
  - “today”
  - “tomorrow”
- Conclusion



# Load & Haul – What can you affect “today”

## Course Purpose

- Quick hitting ideas to Improve productivity or lower costs of your current mobile fleet.
- **Important** - This is an open dialogue , not a lecture.

## Goal

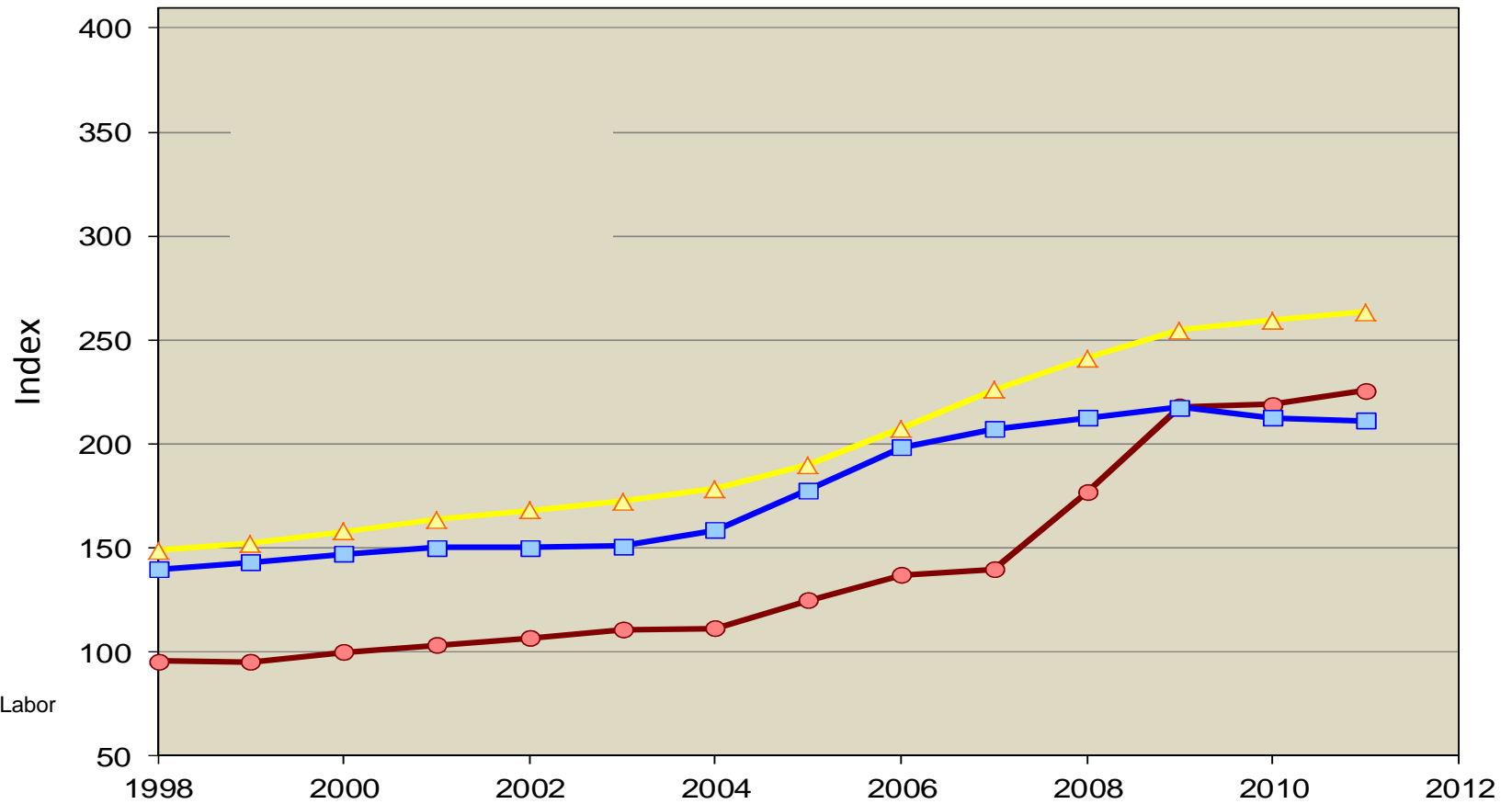
- Take home at least 2-3 ideas for basic but significant improvement in your operations.



# Load & Haul

## A Test

Producer Price Indices (PPI)



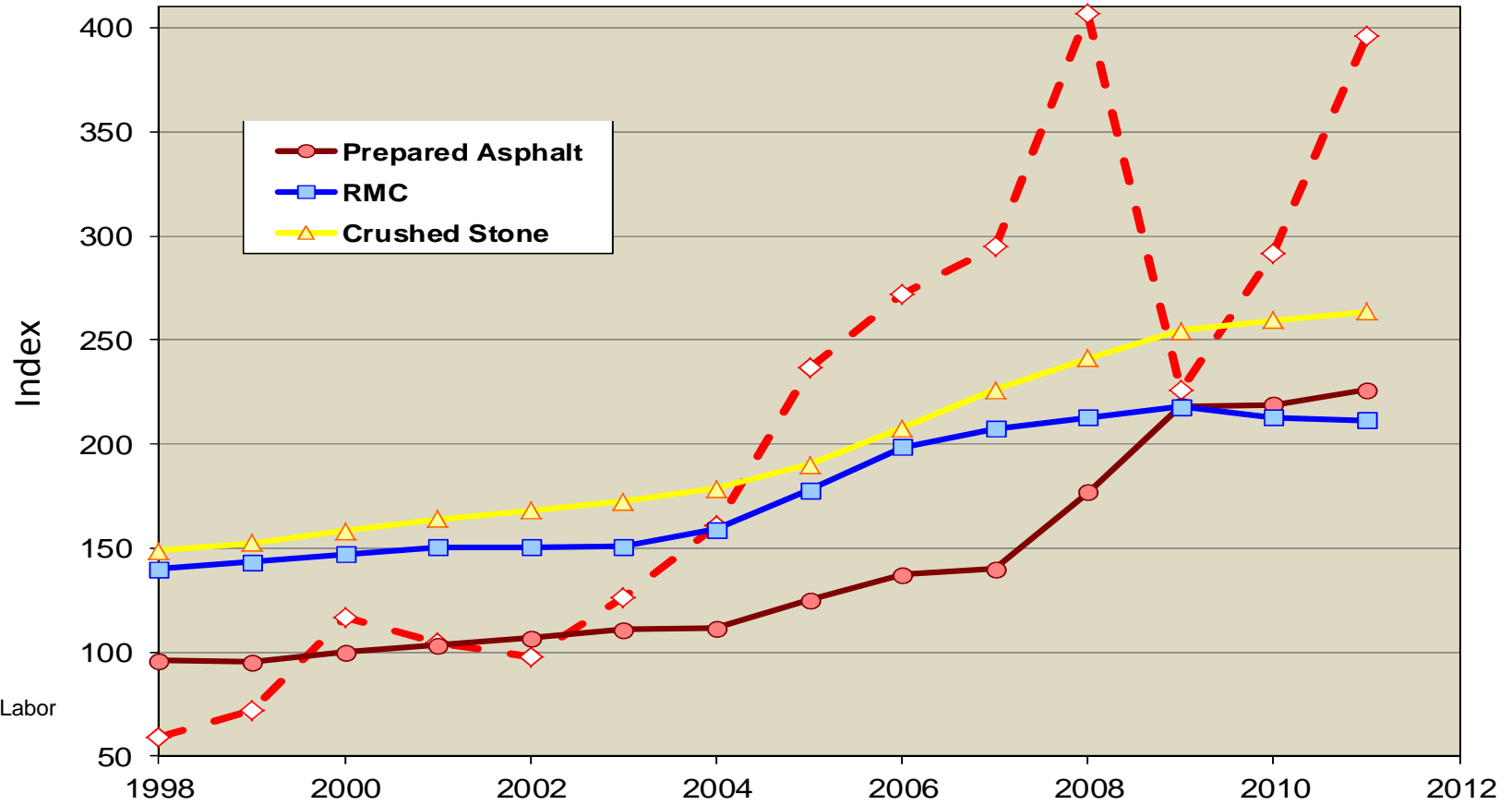
Source:  
US Dept of Labor



# Load & Haul

## A Test

Producer Price Indices (PPI)



Source:  
US Dept of Labor



# Load & Haul

## Conclusion

- **Prices** → Moving in the right direction
- **Cost** → Moving also, which direction?  
→ with higher fluctuation.

## Managing Costs - Key to:

- Business viability ?
- Competitive advantage ?

## Ways to improve operationally

- Change **what** you do,
- Change **how** you do it, ←
- Change what you **use** to do it.

- Focus for “today”  
or the short term.

# Load & Haul

## What is an O & O ?

- Est. Ownership and Operating Costs

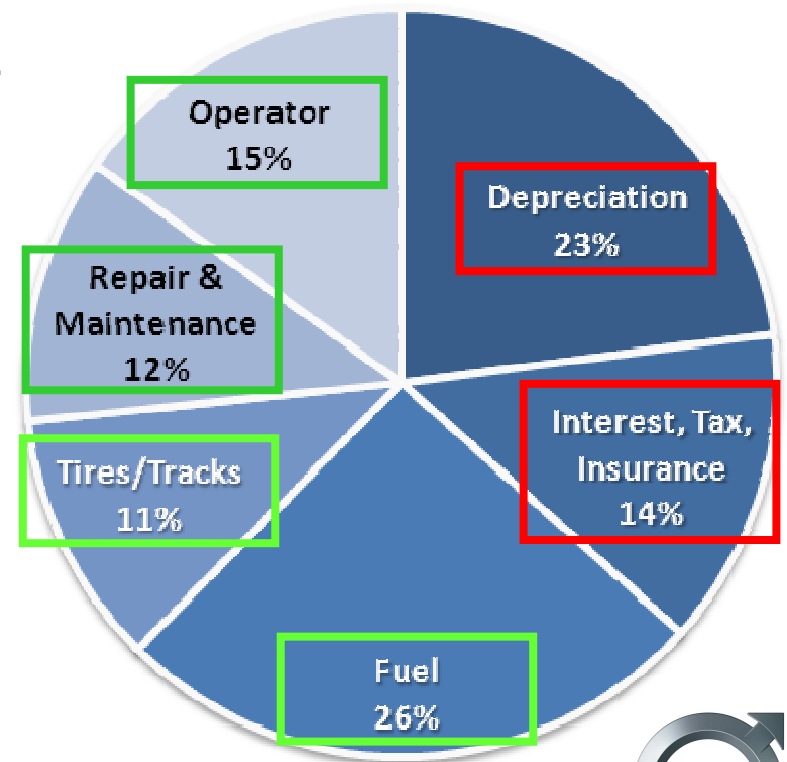
**“Fixed”**

**Ownership** = Cost of capital or asset . . .

**“Variable”**

**Operating** = Cost of operating the asset .

Usually expressed as \$ per hour.

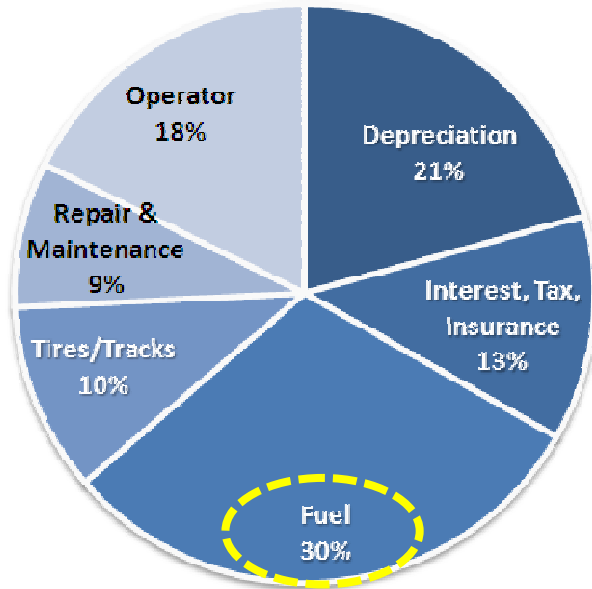


# Load & Haul

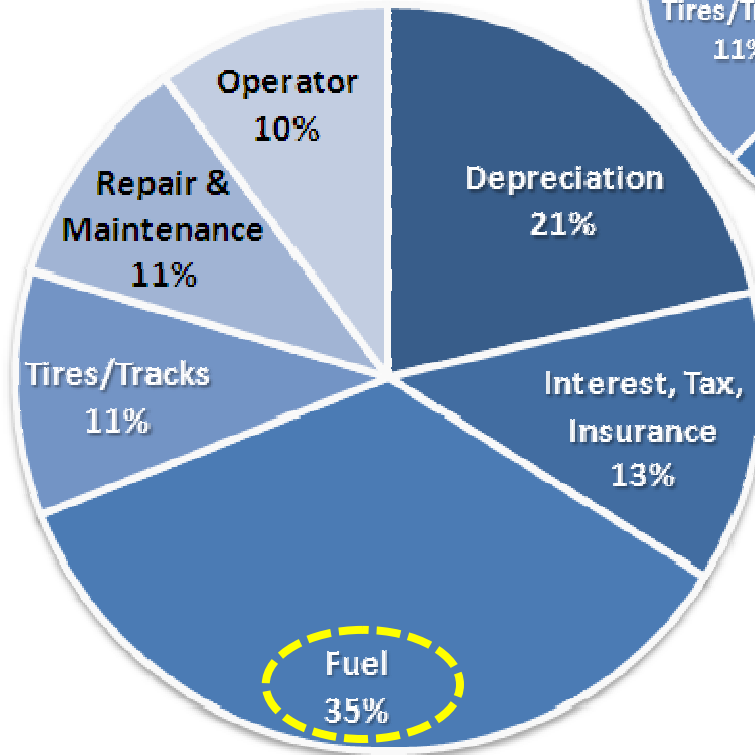
## Where's the Money ??

### Estimated O&O Costs

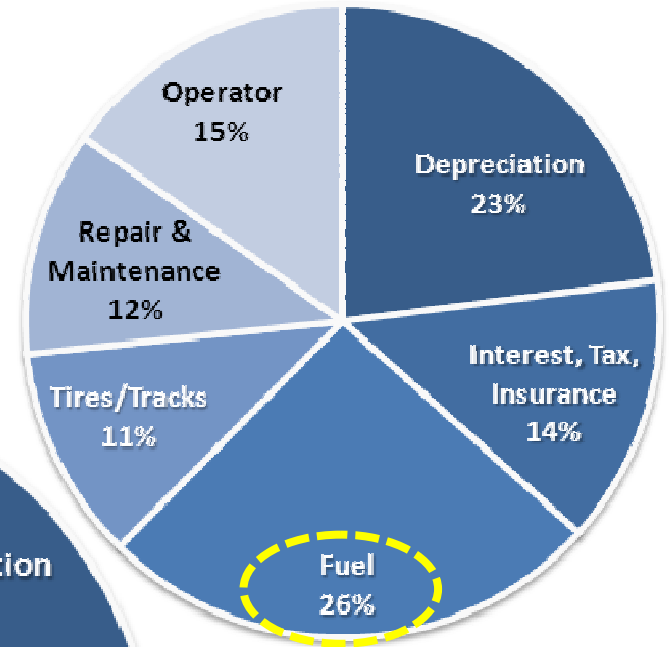
40 ton Articulated Hauler  
\$113.19/hr



100 ton Rigid Truck  
\$195.59/hr



50 ton Wheel Loader  
\$132.08/hr



#### Assumptions

- 20,000 hrs
- \$20/hr operator wage
- \$4.00 /gal diesel



# Load & Haul

## Where's the Money ??

- **Fuel** → Consumption is your #1 opportunity, **TODAY**

## What can you do about it ???

### Operator Training

Measure

→ Benchmark

→ Continuous  
Improvement

= **Lowered Costs**

### Conclusions

- Fuel consumption depends on:
  - What machine is doing
  - Operator efficiency.
- Operators competency depends on:
  - Experience
  - **TRAINING.**



# Load & Haul

## Practical Approaches - TODAY

### Operator Training

- Something you can affect, **today**
- Good for safety, for production, for accounting
- Good for operators career and well-being.

### Success Stories

- Where real, tangible cost reductions were made.
- Common themes:
  - Measurements
  - Evaluation
  - Fleet benchmarking



# Load & Haul – Operator Efficiency

## Example #1 Sand Plant - 5 x wheel loaders (L110)

- Cost improvement desired by owner.

### Actions Taken

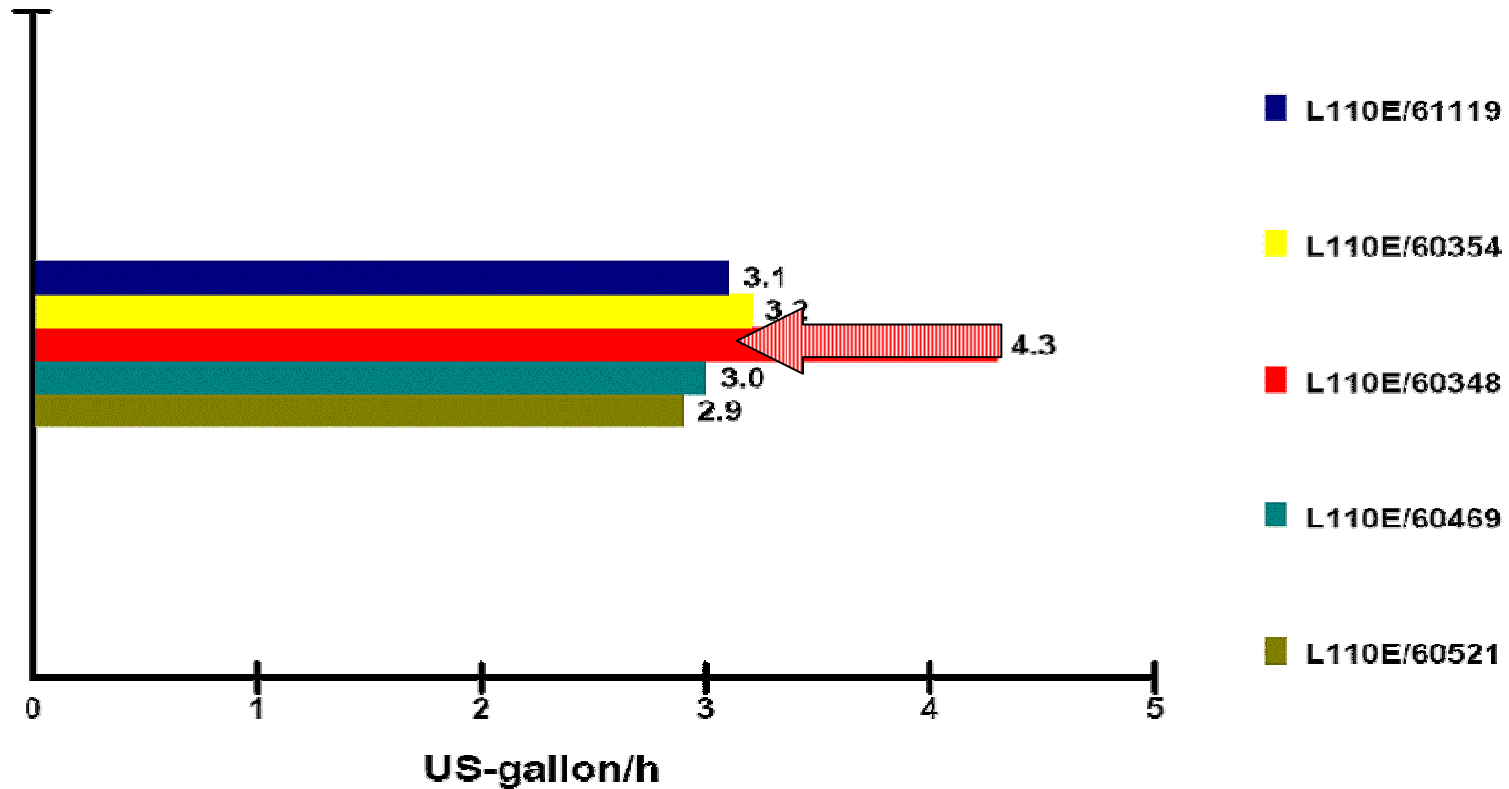
- Contacted the local dealer
- Reviewed machine data history
- Checked assumptions
- Made a plan.



# Load & Haul – Operator Efficiency

## Example #1 Sand Plant - 5 x wheel loaders (L110)

Average fuel consumption per hour



# Load & Haul – Operator Efficiency

## Example #1 Sand Plant - 5 x wheel loaders (L110)

- One machine = 1.2 gal/hour more → \$9,600 more cost /year
  - **Over 5 years** → \$48,000 additional cost.
- **Next Actions Taken** – with dealer
  - Checked machine and operating conditions
  - Provided operator training.

**Result** → Pulled fuel burn back to fleet norm with no loss in productivity.

### What Changed?

- Training – work **with** the machine, not **against** it.
  - Better utilize high torque / low RPM engine & load-sensing hydraulics  
→ Noise/smoke don't equal production.
  - Better bucket loading while burning less fuel.

# Load & Haul – Operator Efficiency

## Example #2 Compost Producer - 5 x wheel loaders (L180)

- Operator training provided as part of a continuous improvement program.
- **Before** Operator Training
  - Average fuel consumption 6.3 gal/hr
  - Average tire life 2,000 hr per set.
- **After** Operator Training
  - Average fuel consumption 4.7 gal/hr **(1.6 gal/hr less)**
  - Average tire life (est.) 4,000 hr per set.
- **Result** Fuel Savings per fleet **up to \$64,000 per year**  
(1.6 gal/hr x 5 units x 2,000 hr x \$4.00/gal)  
→ **Plus additional savings from improved tire life. . .**

# Load & Haul – Operator Efficiency

## Example #2 Compost Producer - 5 x wheel loaders (L180)

### What changed?

- Recurring “pedal-to-the-metal” mentality:
    - Expensive in fuel and noise, but
    - Also tire life and component life.
  - Utilized on-board data
    - **Targeted** the training
    - **Validated** the improvement
    - **Quantified** the improvement
- Supports a fact-based business case, not opinion.

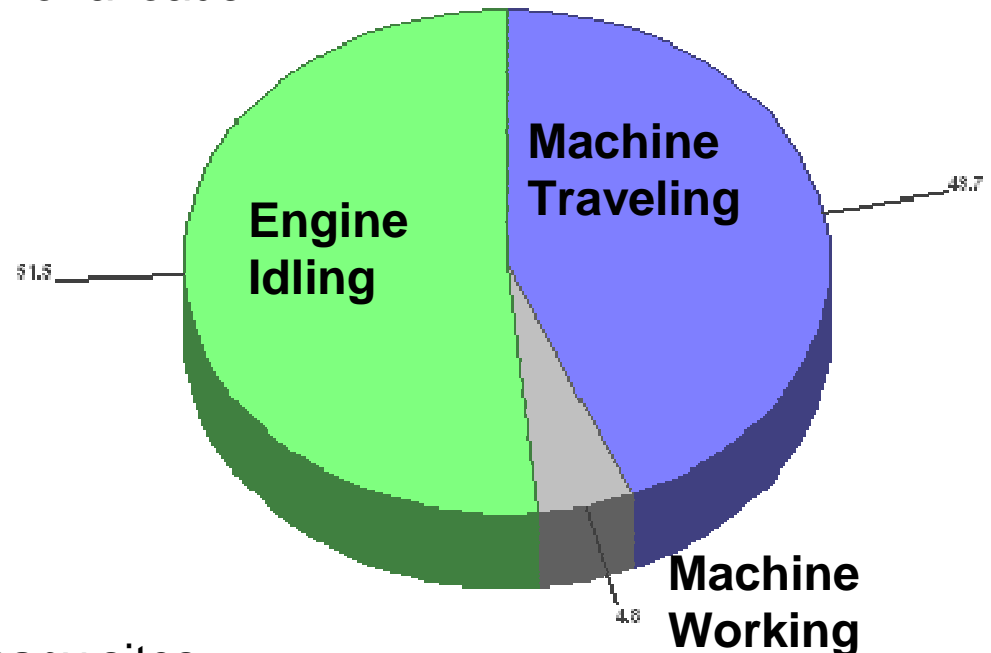


# Load & Haul – Operator Efficiency

## On-board Data

- **Idle time and Engine speed**

What is a typical idle time (%) , for a loader?



- **Idle time –30-55% typical** on many sites.

... Waiting on trucks, smoke breaks, lunch, shift change ...it adds up!



# Load & Haul – Operator Efficiency

## Example #3 – Idle Time Impact

- **Typical Case**

- 50% idle time
- 2,000 engine hr/year



**After 5 years:**

- 10,000 hrs
  - warranty status?
  - residual value?
  - engine/component life?
- **Service Expense**
  - 20 x 500hr services (40 x if 250hr intervals)
- **Operating Expense**
  - Fuel burn?

- **Improved Case**

- **25%** idle time
  - **1,500** engine hr/year



**After 5 years:**

- **7,500** hrs
    - warranty status?
    - residual value?
    - engine/component life?
  - **Service Expense**
    - **15** x 500hr services (**30** x if 250hr intervals)
  - **Operating Expense**
    - Fuel burn: 1500 gal less?
- = The difference \$ \_\_\_ \_??**

**Example**

± \$20,000

± \$ 9,000

± \$ 6,000

**= \$35,000+**

# Load & Haul – Operator Efficiency

## Example #4 - Recycling yard 3 x Excavators (EC290)

- Working with grapples, busy jobsite, 3 shift operation
  - Remote-monitoring showed **30% idle time**
- The owner made a trial **operator incentive plan**:
  - Share any fuel savings over a 90 day period.

- **Results:**

- 15% reduction in idle time**

- saved 3 gal/machine/day period.

- 810 gallons saved over the test period.

- Reduced max engine RPM** and utilized the **auto-idle** feature

- saved 5 gal/machine/day period.

- 1350 gallons saved over the test period.

- **Total = 2,160 gallons saved over 90 days → \$8,640 saved** (\$4.00/gal)

- extrapolate to 1 year = \$34,560

- extrapolate to 5 yrs = \$172,800.



# Load & Haul – Operator Efficiency

## Conclusions

- **Expensive technology isn't necessary to save fuel**

Optimize operator performance, TODAY

→ continuous training, monitor data and evaluate.

→ a little training \$ can save a lot \$\$ in fuel.

→ Make an ROI!

- **In the training examples, savings potential per unit over 5 years:**

Ex #1           **\$ 48,000** saved per unit

Ex #2           **\$ 64,000** saved per unit

Ex #3           **\$ 57,600** saved per unit.

...in fuel alone. Plus tires and other benefits . . .

- **How does this compare to your annual training budget??**



# Load & Haul – Operator Efficiency

## But . . . ?

- “My operators are all professionals . . .”
  - “They get training whenever they need it . . .”
    - “I can rely on them to know what is best . . .”
      - “My guys have 20 years experience. They’ve seen it all . . .”
        - “We train every year . . .”

**Separate Fact from Opinion!**

## Volvo Operator Evaluation 2012

- Comprehensive, empirical study on behavior, variability, and outcomes
- **Tested** 73 operators, classified in 4 skill levels:
  - Novice, average, inside professional, external professional.
- **Metrics** Productivity, fuel efficiency, and performance in wheel loader 3 applications.



# Load & Haul – Operator Efficiency

## Volvo Operator Evaluation 2012

- 73 operators : Novice, average, inside professional, external professional.

### 3 Quarry Applications Tested



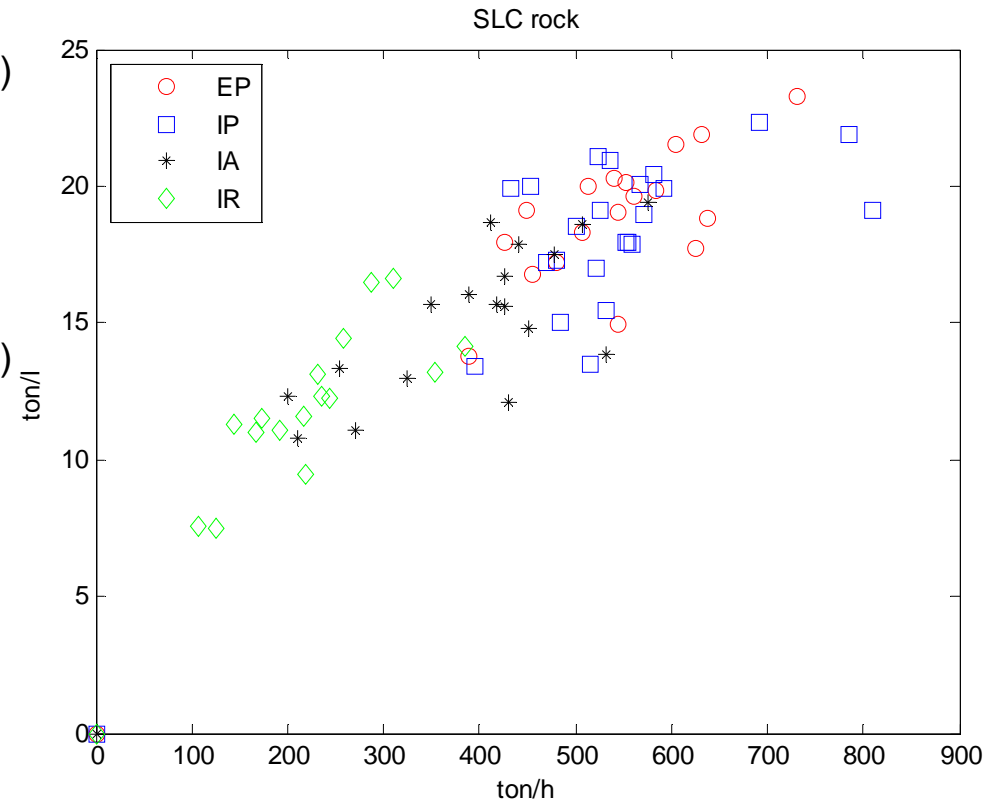
**1. Rehandling**  
(crushed stone)



**2. Load & Carry**  
(crushed stone)



**3. Face Loading**  
(blasted rock)



# Load & Haul – Operator Efficiency

## Volvo Operator Evaluation 2012

- 73 operators : Novice, average, inside professional, external professional.
- 3 quarry applications: rehandling, load & carry, face loading.

### Some Conclusions I

#### A. Between ‘novices’ and ‘professionals’:

- Productivity varied as much as 700%
- Fuel efficiency varied as much as 200%

#### B. Excluding ‘novices’:

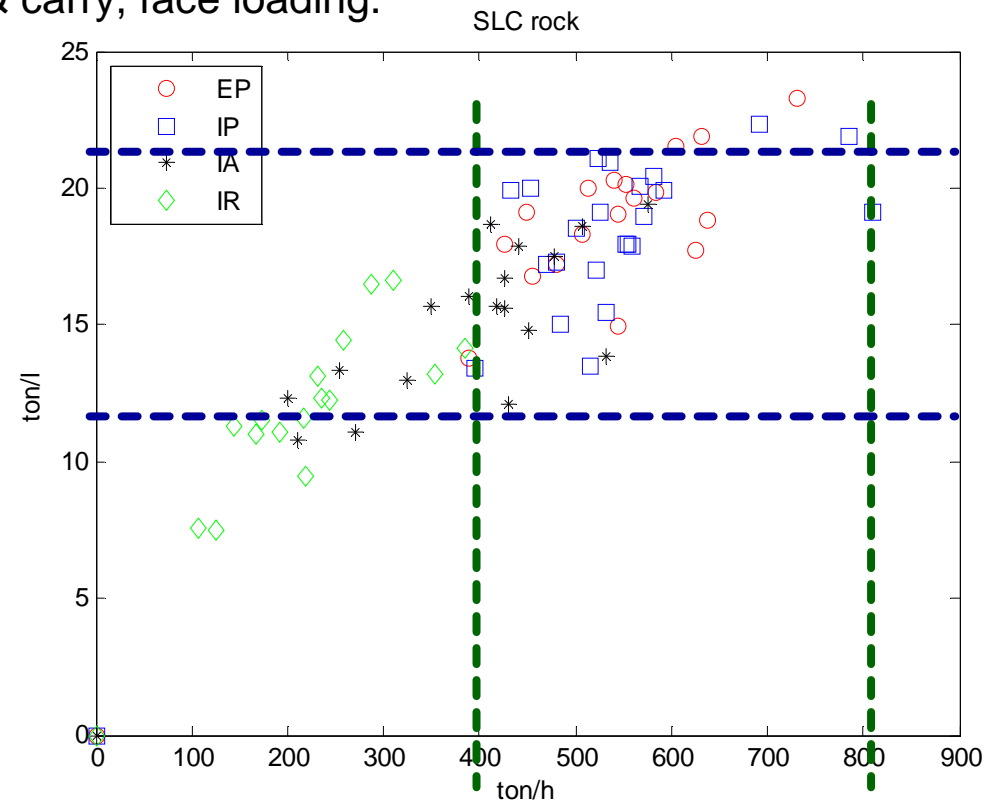
- Productivity still varied as much as 300%
- Fuel efficiency still varied as much as 150%

#### C. Strong linear relation between experience and results

- More experience (trained) = better results.

#### D. Variability within ‘professionals’ only!

- Productivity varied **over 100%**
- Fuel efficiency varied **over 70%**.



# Load & Haul – Operator Efficiency

## Volvo Operator Evaluation 2012

- 73 operators : Novice, average, inside professional, external professional.
- 3 quarry applications: rehandling, load & carry, face loading.

## Some Conclusions II

### E. Fuel efficiency

- Filling the bucket is most critical  
→ fuel burn, fill factor.

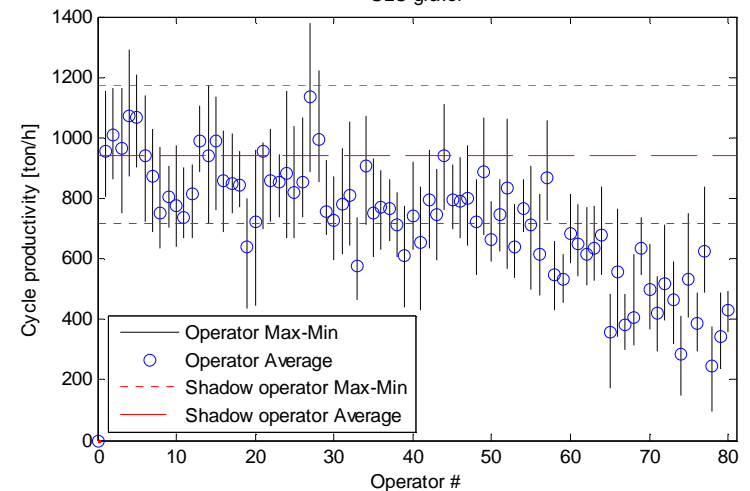
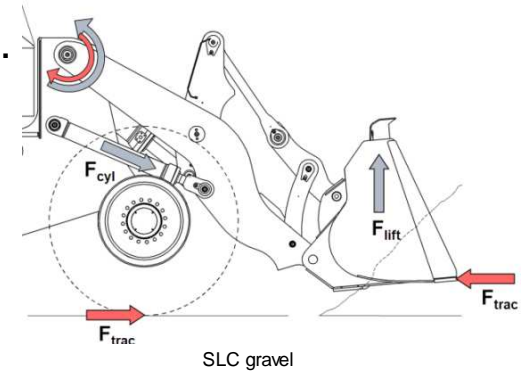
### F. Value of experience varies with application

- Face loading – most affected → fill factor and time
- Load & carry – strongly affected (same reasons)
- Rehandling – least affected (easy to fill bucket)

### G. Results can vary, a lot, for an individual operator

- Productivity can vary +/- 10%
- Fuel efficiency can vary +/- 15%

[ END 1<sup>st</sup> portion ]



# Load & Haul – What can you affect “tomorrow”

## Course Purpose

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- Take home at least 1 idea for basic but significant improvement in your operations.





# Load & Haul – What can you affect “tomorrow”

## Conclusion

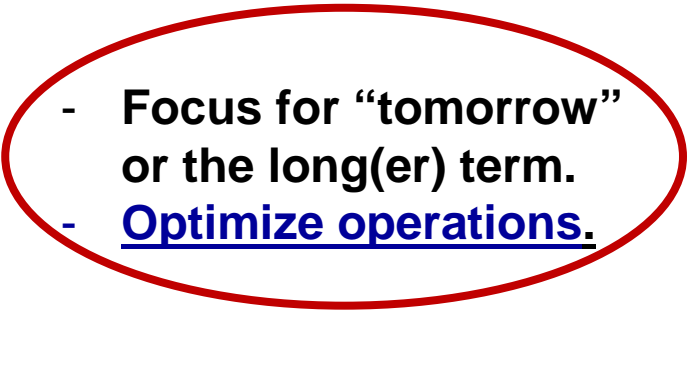
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## Managing Costs - Key to:

- Business viability ?
- Competitive advantage ?

## Ways to improve operationally

- Change **what** you do,
- Change **how** you do it,
- Change what you **use** to do it.

- 
- Focus for “tomorrow” or the long(er) term.
  - Optimize operations.

# Load & Haul – Optimize Operations

## Example #5 – Truck Loading



# Load & Haul – Optimize Operations

## Example #5 – Truck Loading



**As shown on video**

**Max Production (approx) \***

- 23 trucks/hour
- 920 tons/hour (835 tph)

\* 30 second spot time.

**What If spot = 15 seconds?**

**Max Production (approx)**

- 26 trucks/hour
- 1040 tons/hour (943 tph)

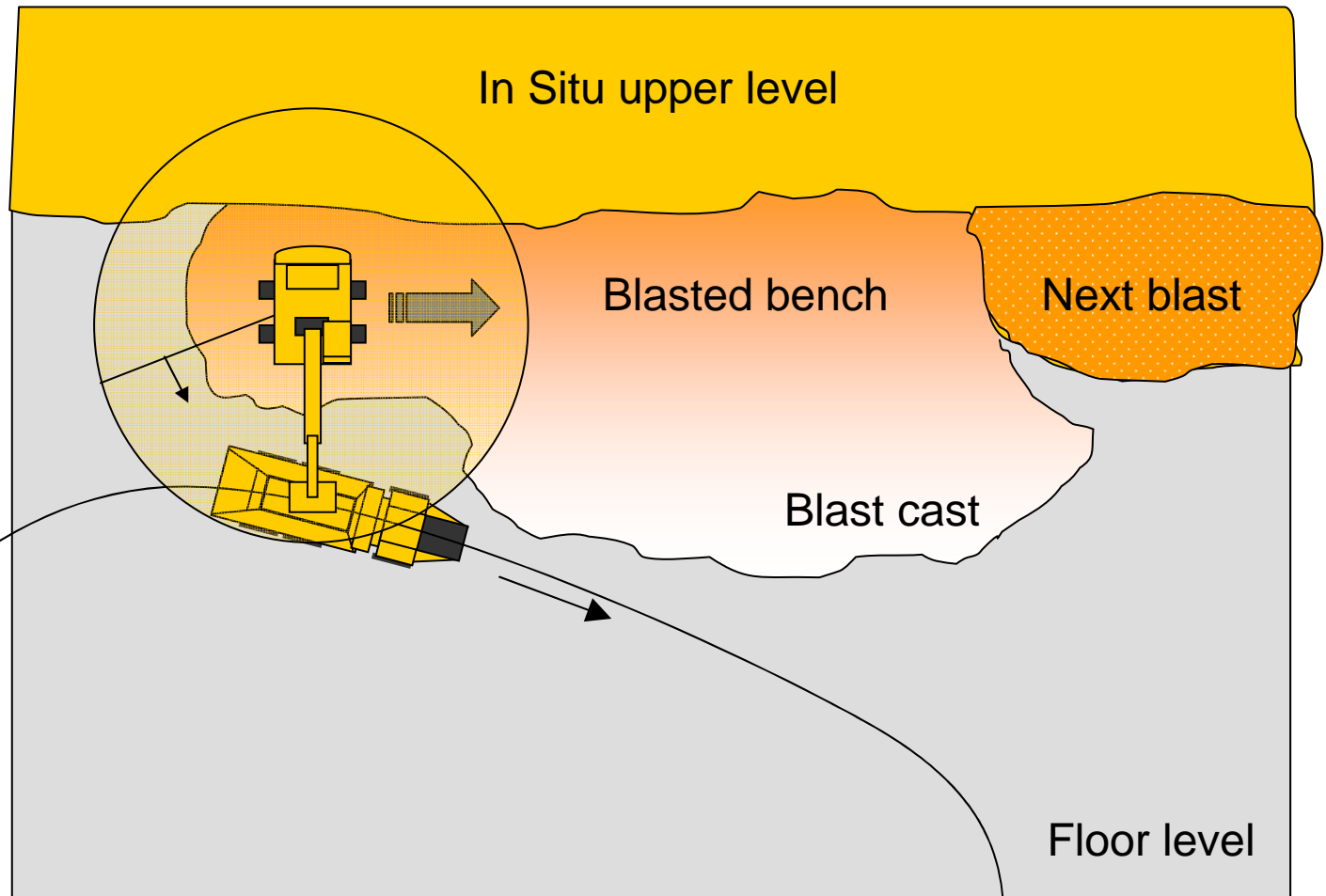
**→ 13% improvement**

**+120 ton/hr x 8 hr/day = +960 ton/day = \$ \_\_\_\_\_ ?**

# Load & Haul – Optimize Operations

## Example #5 – Truck Loading

**+ Productivity**  
**+ Safety**



**Backhoe excavator  
working on the pile**

# Load & Haul – Optimize Operations

## Example #5 – Truck Loading

- Backhoe excavator working on the pile

+ **Productivity**  
+ **Safety**

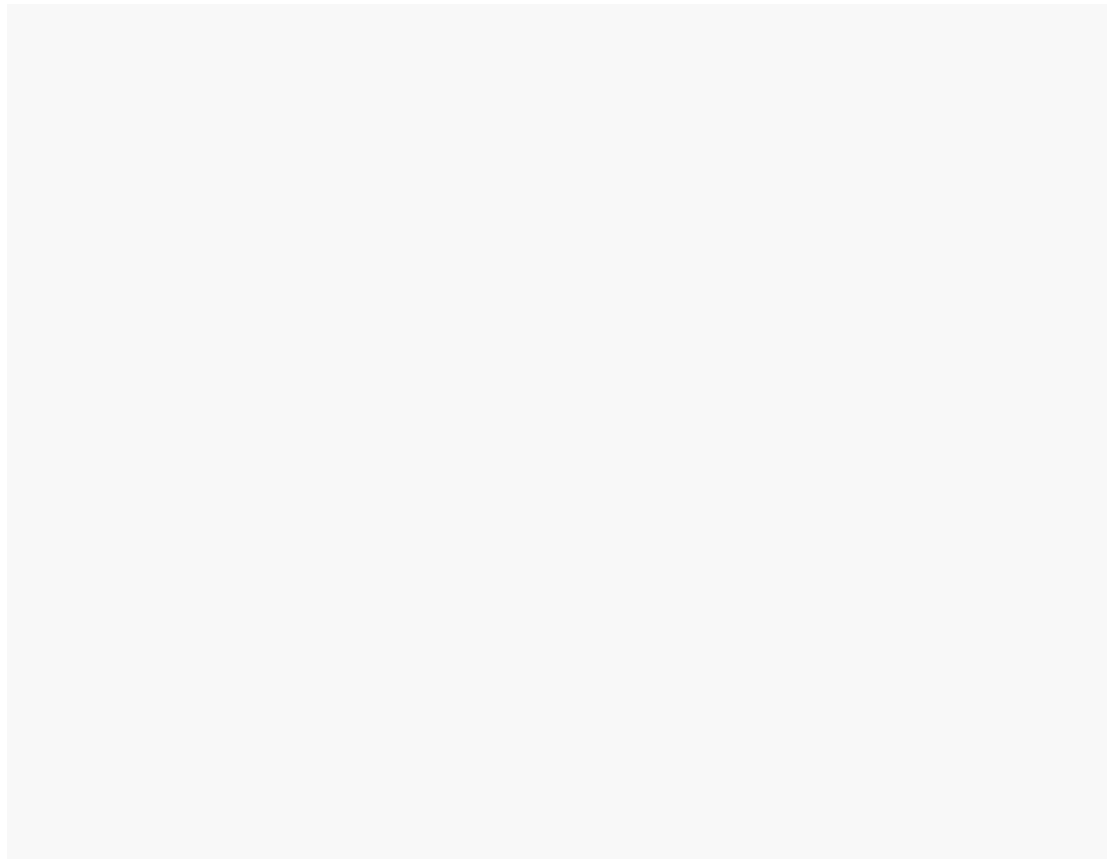
**15 second spot time**  
**<20 second load cycle**



# Load & Haul – Optimize Operations

## Example #6 – Optimal Truck Payload

- How many passes is best?



# Load & Haul – Optimize Operations

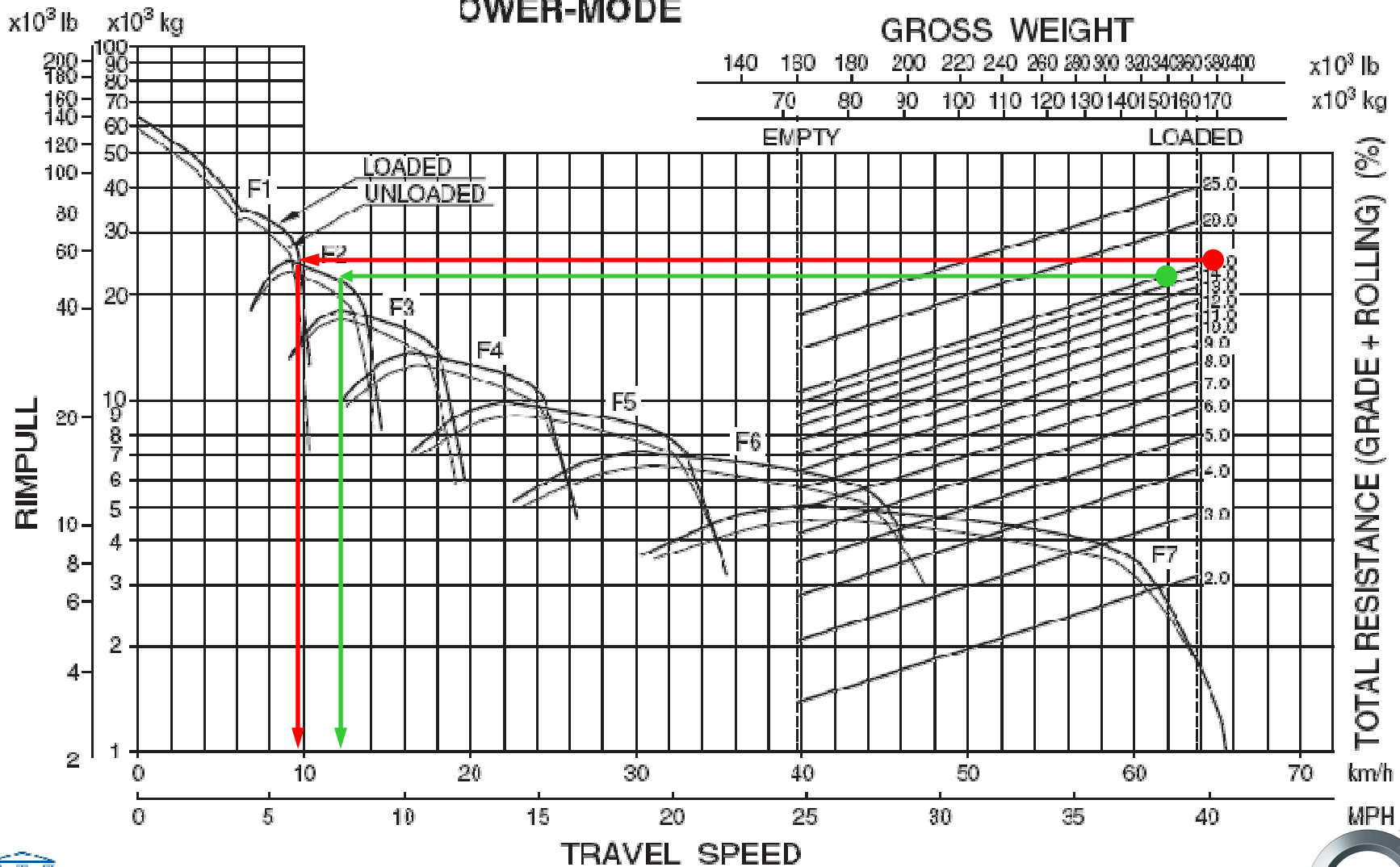
## Example #6 – Optimal Truck Payload

- **Coal mine**, poor weather conditions
  - Fleet of 90t rigid dump trucks
  - 15.5 yd<sup>3</sup> face shovel, poor digging/fill factor
    - 5 pass loading, slight overload
  - 1.2 mile main ramp out of pit
    - 10% grade + 5-7% rolling resistance.
- **Truck Fleet Issues**
  - Operating costs
  - Unscheduled downtime.



# Load & Haul – Optimize Operations

## Example #6 – Optimal Truck Payload





# Load & Haul – Optimize Operations

## Example #6 – Optimal Truck Payload

Case A	Case B
5 pass	4 pass

### Proposed Solution

- 4 full pass to 88 ton payload (vs. 5 lite passes to 101 ton).

### Results

- Faster cycle time by 12%
- Dramatically less time on grade, utilizing 2 gears instead of one.
- Despite lower payload, unit truck production the same (99%).

### Potential Upside

- Higher shovel production  
→ more fleet production potential.

Payload	T	101	88
---------	---	-----	----

Truck Cycle Time		min	min
Load Time		2.7	2.2
Haul	pit floor	1.0	1.0
	main ramp	13.3	10.0
	top road	2.0	2.0
Turn/Dump		1.5	1.5
Return	top road	2.0	2.0
	main ramp	7.0	7.0
	pit floor	1.0	1.0
Spot Time		0.5	0.5
Total		31.0	27.2

88%

Unit Truck Production		
Cycles/50 min hour	1.61	1.84
Unit Production (Tph)	162.9	161.9

99%

Theoretical Shovel Production		
Trucks/Hour Capacity	15	19
Hourly Production (Tph)	1,239.0	1,340.0

108%

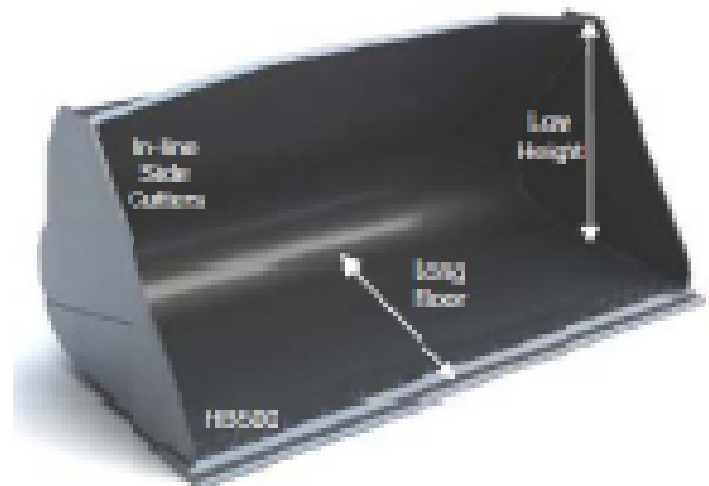


# Load & Haul – Optimize Operations

## Example #7 - The Impact of Attachments

### Consider Yard Operations

- Loading crushed stone from a stockpile



- **Rehandling = a unique application**
    - Old(er) machines, often with a GP or rock bucket?
- **A purpose-built re-handling package = 7%+ efficiency vs. GP bucket.**

# Load & Haul – Optimize Operations

## Example #7 - The Impact of Attachments

### THE REHANDLING BUCKET FINE TUNED FOR REHANDLING

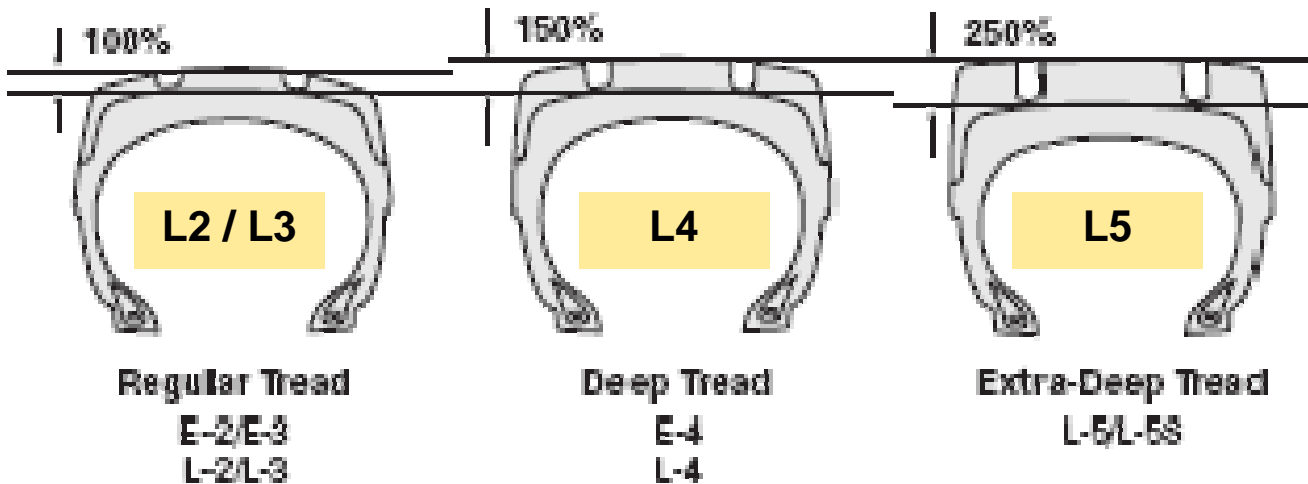
- For a fleet of 20 x yard loaders → **7% = \$74,000 per year savings.**
- If a loader consumes 6.6 gph → **7% = \$3,700 per year savings.**

# Load & Haul – Optimize Operations

## Example #8 - The Impact of Tires

### Match the Tire to the Job

- Tread pattern, tread depth, rubber compound.



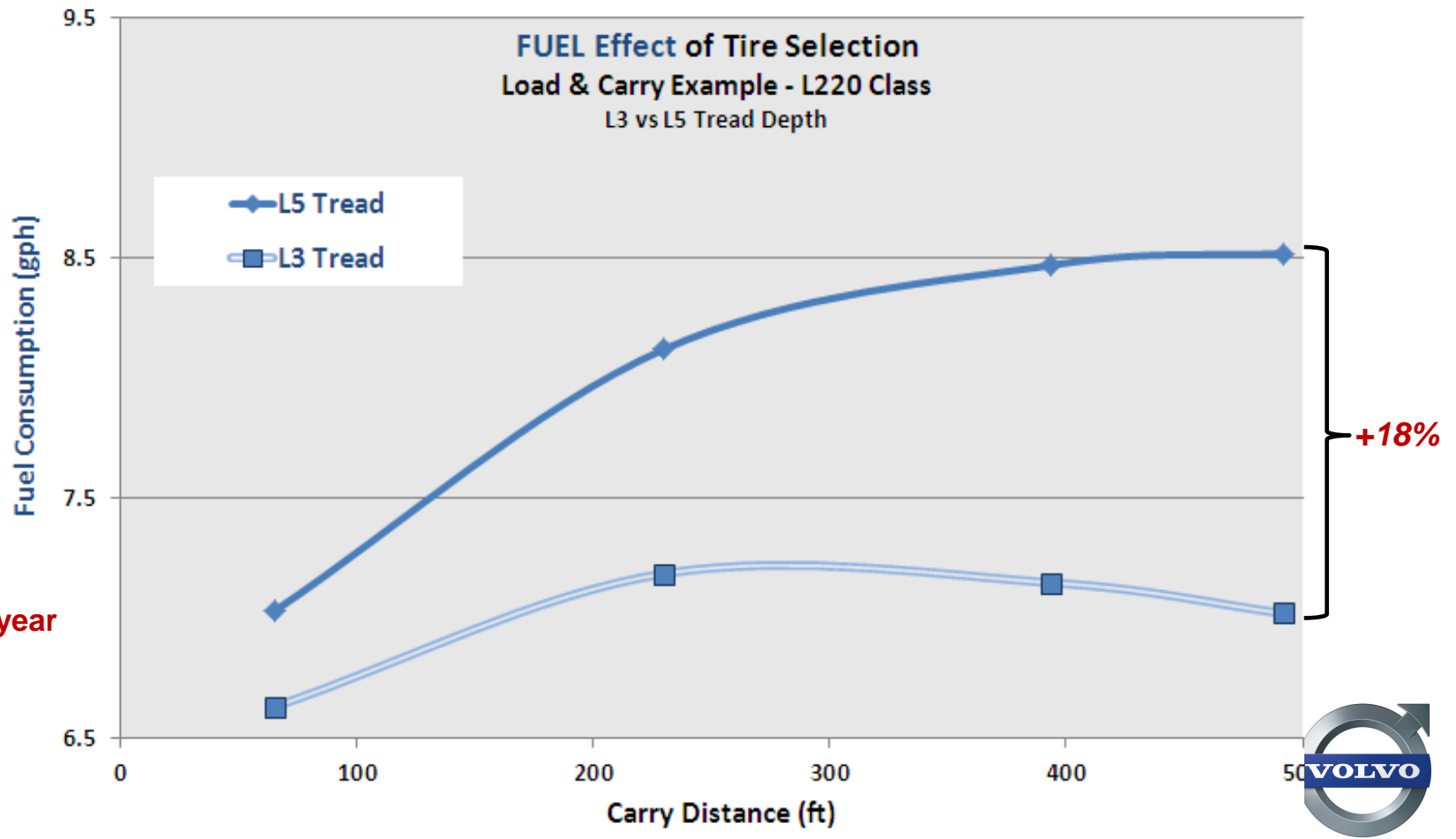
### Consider Load & Carry

- Which is 'right' for this job?
- What's the cost of misapplication?

# Load & Haul – Optimize Operations

## Example #8 - The Impact of Tires

### Match the Tire to the Job – **Load & Carry**



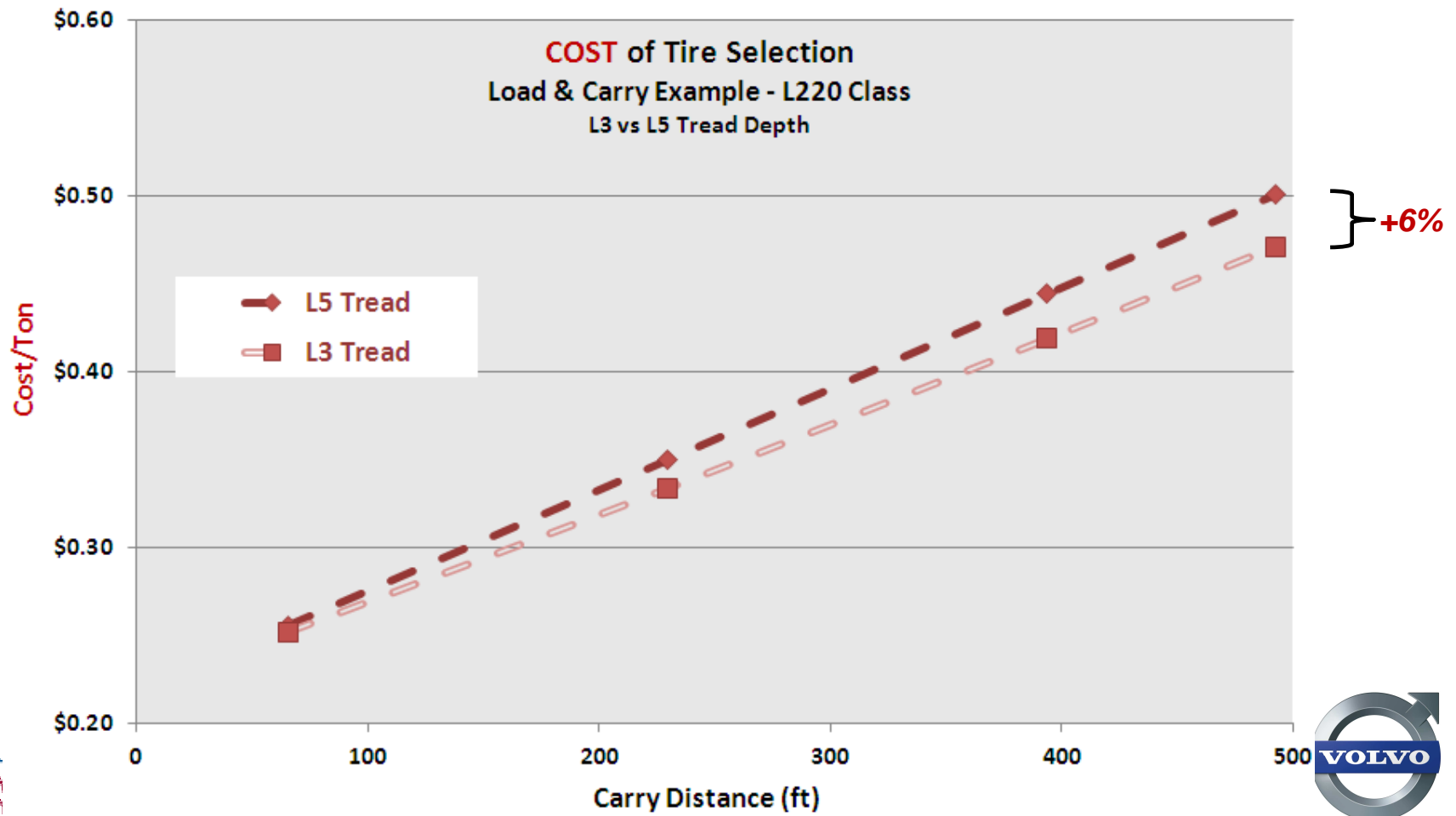
= \$11,989 / year  
!



# Load & Haul – Optimize Operations

## Example #8 - The Impact of Tires

### Match the Tire to the Job – **Load & Carry**



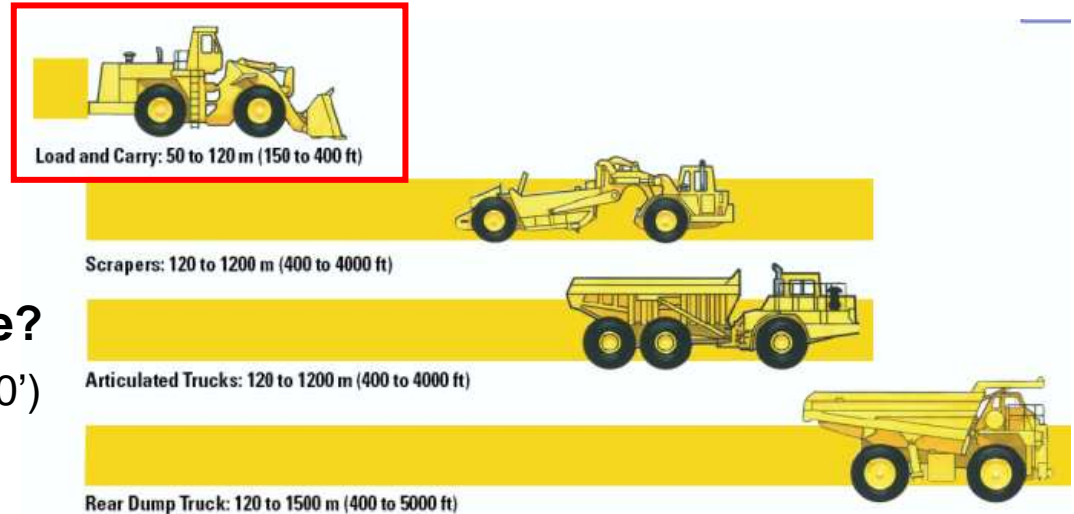
# Load & Haul – Optimize Operations

## Example #9 – Operational Layout

- Load & Carry vs. Load & Haul  
→ Do you need trucks?

### Potential Benefits

- Less operators, less traffic
- Better utilization
- Different ramp/hopper design

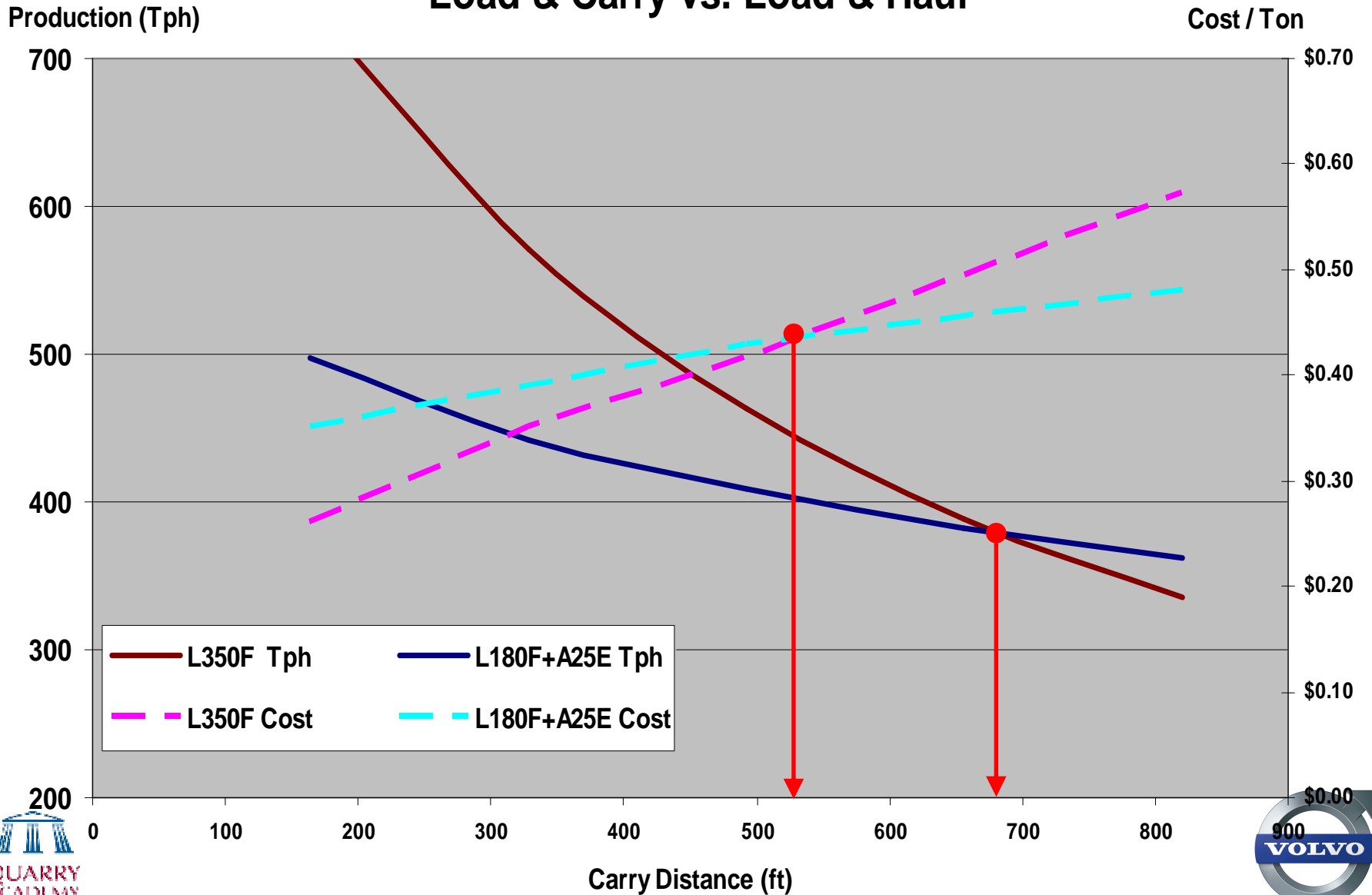


### What is the break-even distance?

- Traditionally: 50-120m (150-400')
- **Today: +/-200m (650').**  
Why?

# Load & Haul – Optimize Operations

## Load & Carry vs. Load & Haul





# Load & Haul – Optimize Operations

## Last Example! – Operational Layout

### Purchasing Criteria

- Do you test or demonstrate?
- It can pay to do some homework ...
- A little can mean a lot. Do the math!
- Example:
  - 825 ton per year
  - 1 year (2,000 hr)

Pit Loading Test Results	Loader A	Loader B	Loader C	Loader D
Production (Tph)	975 100%	883 91%	848 87%	865 89%
Consumption (gph)	15.3	19.4	16.8	23.7
Efficiency (Tpg)	63.9 100%	45.6 71%	50.6 79%	36.6 57%

Example: 825 Tph	Loader A	Loader B	Loader C	Loader D
Gallons Consumed	25,834	36,197	32,615	45,142
Annual Cost	\$ 103,335	\$ 144,789	\$ 130,459	\$ 180,568
Difference		\$ 41,454	\$ 27,124	\$ 77,232



# Load & Haul – Optimize Operations

## Final Conclusions

- **Cost efficiency**
  - Fuel consumption is key
  - Invest in your operators – it's worth it!
  - Leverage monitoring data
  - Continuous, systematic training
- **Optimize operations**
  - Traffic pattern fundamentals
  - Loading match/payload matters
  - Get the specs right for the job
    - cost vs. benefit
- **Future considerations**
  - Viability of load & carry for short hauls
  - Test, if you can!



**Thank You! Questions?**

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